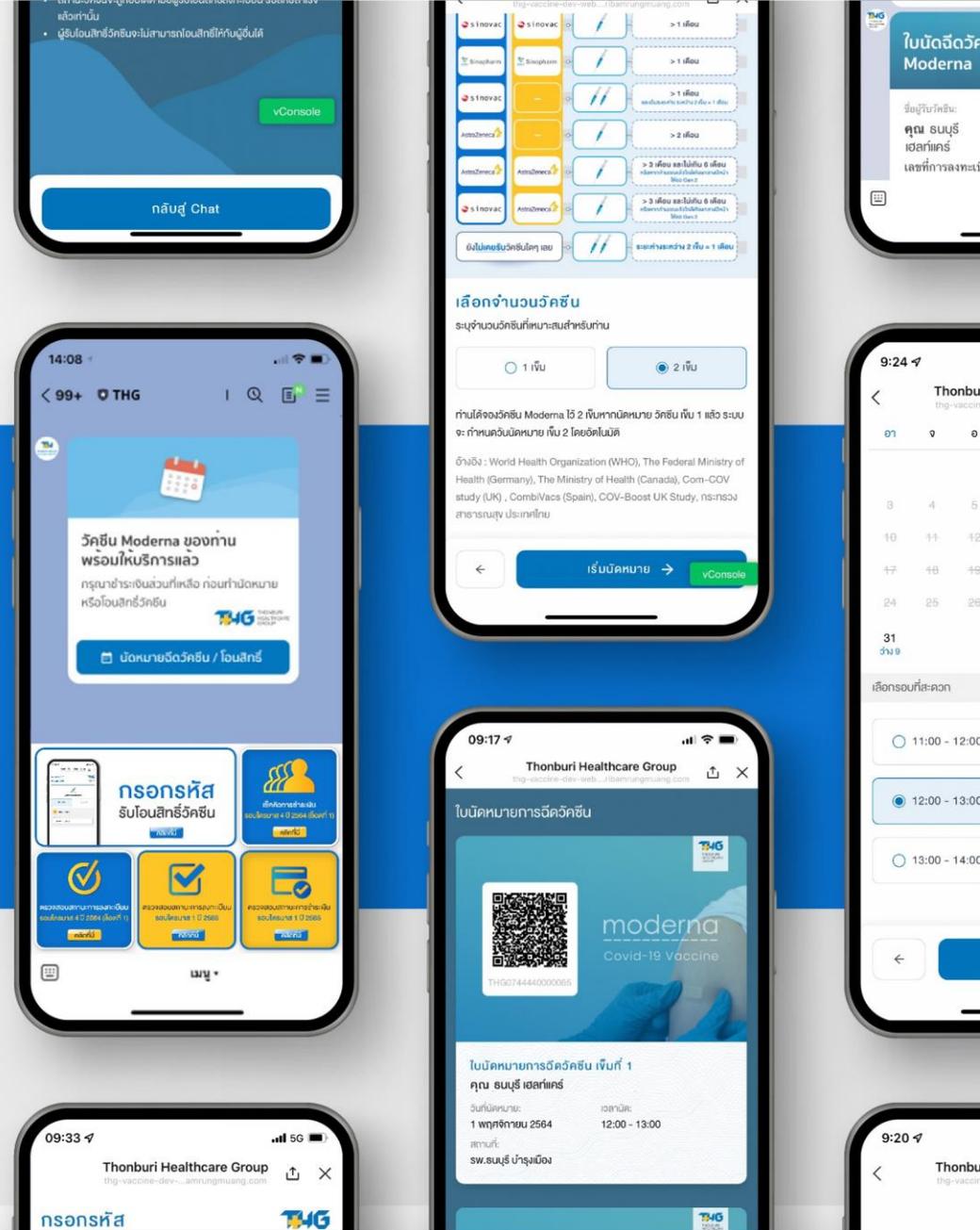


Procedure appointments and transfers

For reservations of THG's Moderna vaccine



For more information call 02-078-1200





VACCINATION APPOINTMENT PROCEDURE FOR MODERNA VACCINE RESERVATIONS

1



After the GPO has allocated Moderna Vaccines to THG:

THG will notify persons with a reservation who have an appointment via  @thginfo

Please click

“Make an appointment/ transfer”

2

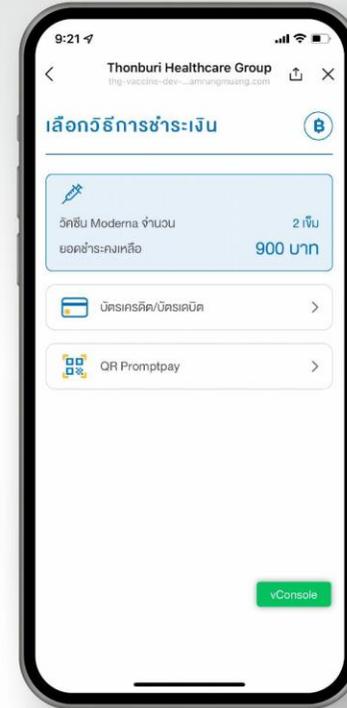


The system will inform you to pay the remaining 450 THB/dose by pressing

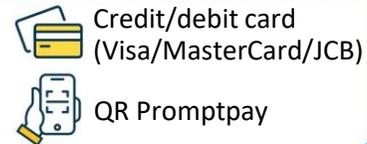
“Make Payment”

To get to the next stage

3



Pay with



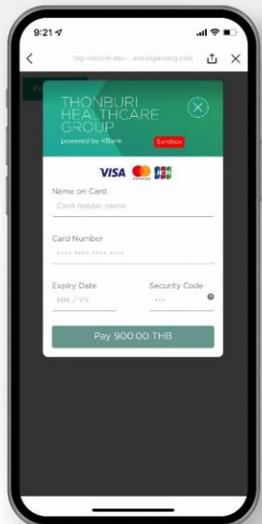
Make the payment via THG's LINE OA, from any bank account or credit card



PAYMENT METHOD

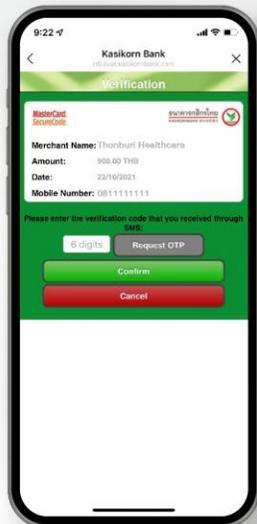
CREDIT CARD/DEBIT CARD

1



Fill details of Your credit/debit card

2



State OTP that your card-issuing bank sent you by SMS

3



If you have chosen QR Promptpay: Wait for the system to generate a QR Code on the device you have registered. Do a screen capture of the QR Code so you can pay with your bank's app

4



After you have paid the remainder: If you wish to make appointment for your own vaccination, press

“Make an Appointment for vaccination”

If you wish to transfer vaccination rights to another person, press

“Transfer vaccination rights”



PROCEDURE FOR VACCINATION APPOINTMENT IF YOU ARE RECEIVING VACCINATION YOURSELF

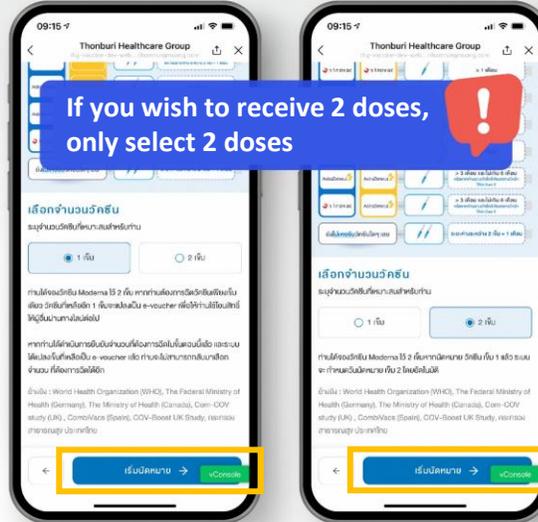
1



The system will ask you to select the number of doses requiring an appointment. Please state the amount of doses you require

Refer to advice about vaccination with Moderna

2



If you have reserved 2 doses but only want 1 dose, the system will automatically convert your other dose to an E-voucher to transfer the rights to another recipient by LINE. The system will require you to acknowledge this condition

3



If you have reserved 2 doses and wish to make appointments for both doses, when you have selected an appointment for the 1st dose, the system will make an appointment for the 2nd dose automatically

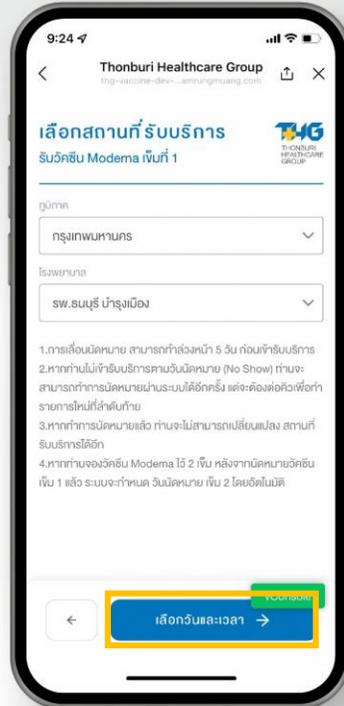
After checking all the information, press

“Start Appointment process”



PROCEDURE FOR VACCINATION APPOINTMENT IF YOU ARE RECEIVING VACCINATION YOURSELF

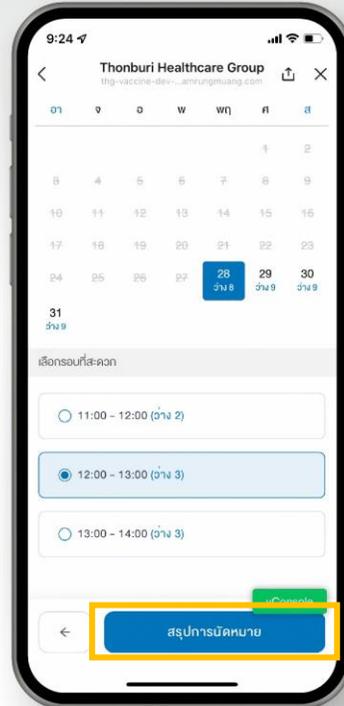
4



After you have selected the number of doses, the system will take you to stage of selecting a location for vaccination, which can be altered from that previously selected, **but cannot be altered again after pressing to confirm.**

Carefully recheck the information.
Then press **“Choose a date and time”**

5



Choose a convenient date and time and the system will display a number of time slots on the selected date. Carefully recheck the information. Then press

“Summary information of appointment”

6



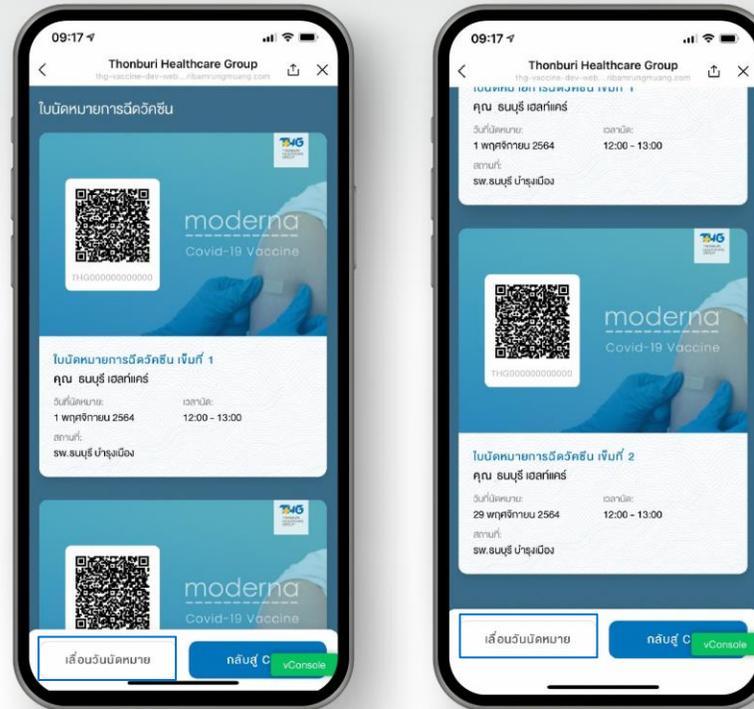
At the summary information stage, **Carefully recheck the information before confirming the appointment, as this will affect the service.**

The company reserves the right to take responsibility or amend your information in the case that it is incorrect.



PROCEDURE FOR VACCINATION APPOINTMENT IF YOU ARE RECEIVING VACCINATION YOURSELF

7



When you have completed making your appointment, the system will display your appointment slip for vaccination. You can see your appointment information through [LINE @thginfo](#). You can then press

“Return to Chat”

If you wish to postpone your vaccination appointment, please make the postponement at least 5 days before receiving vaccination. Press

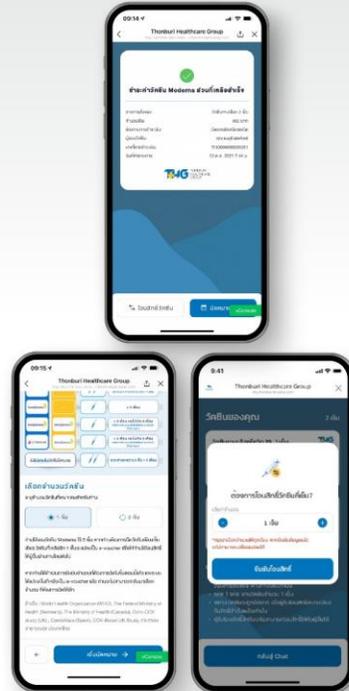
“Postpone appointment”

Otherwise, if you fail to show for vaccination on your selected date, you will have to go to the back of the queue to make a new appointment.



PROCEDURE FOR TRANSFER FOR RESERVATIONS OF 2 DOSES WHO WISH TO TRANSFER ONLY 1 DOSE

1



When payment of the remainder is complete

- If you are the person making the transfer, with reservations for 2 doses wishing to transfer only 1 dose
- You may choose the number of doses on this screen. **After that, the remaining dose will be automatically converted to an E-voucher**
- If you don't yet wish to have an appointment, you can also transfer only 1 dose

2



For reservations of 2 doses wishing to transfer only 1 dose, you should complete the procedure for an appointment, return to Chat and press the button at the top of the screen:

“See details”

3



The system will display this screen. You may transfer your single dose by pressing:

“Copy”

to copy your vaccine code for the recipient **(1 code per 1 dose of vaccine)**
If the recipient has received this code, the transfer may not be made to another person

Only transfer copied code to the recipient
Please keep the code confidential



PROCEDURE FOR TRANSFER FOR RESERVATIONS OF 2 DOSES WHO WISH TO TRANSFER BOTH DOSES

1



The system will alert you to make payment of the remainder for the vaccine. You can transfer the vaccine after payment is completed by pressing:

“Transfer vaccine”

2



If you are making a transfer with a reservation for two doses and wish to transfer both doses, you can select the number of doses on this screen

3



The system will display this screen. You may transfer both doses by pressing: **“Copy”**

to copy your vaccine code for the recipient **(1 code per 1 dose of vaccine)** If the recipient has received this code, the transfer may not be made to another person

**Only transfer copied code to the recipient
Please keep the code confidential**



PROCEDURE FOR TRANSFER FOR THOSE WHO HAVE REGISTERED AN INTEREST IN THG'S MODERNA VACCINE

1



When you have received the vaccination code from the transferrer, search THG Info on LINE ([LINE @thginfo](https://www.line.me/@thginfo)) and add friend to receive the transfer. Press menu and select the item:

“Fill in the transfer code”

2



State the number of rights you have received and fill in the transfer code you have received from the transferrer

Once you have received the transfer, it cannot be sent to another person (**vaccination code may only be used once**)

Check the information and press:

“Confirm”

3



If you have previously registered an interest with THG, the system will bring up your information automatically. If you wish to edit the information/vaccination location, you may do so at this stage before confirming your registration.

4



The system will display the screen: **Transfer successful** which is the end of this stage

Carefully recheck your information is correct before confirming an appointment, as this will affect the service. The company reserves the right to take responsibility or amend your information in the case that it is incorrect.





PROCEDURE FOR RECEIVING TRANSFER FOR NEW CUSTOMERS

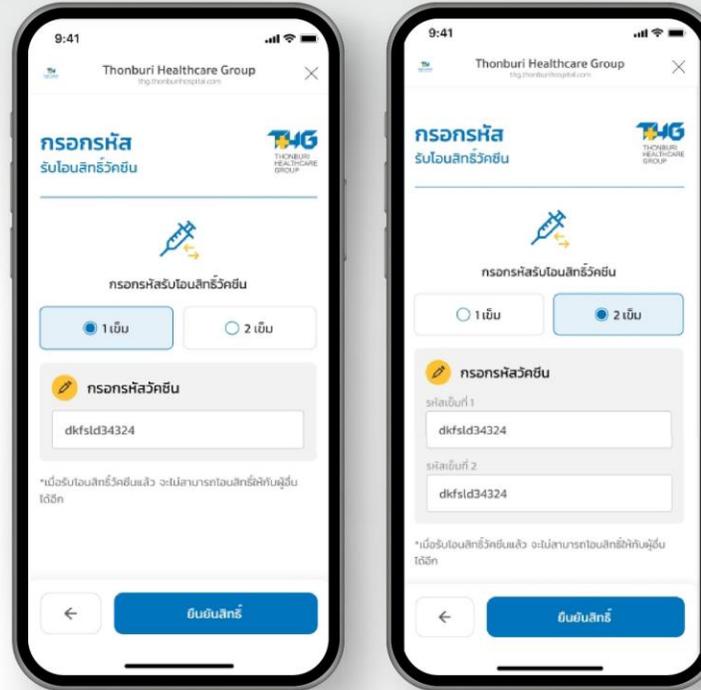
1



When you have received the vaccination code from the transferrer, search THG Info on LINE ([LINE @thginfo](https://www.line.me/@thginfo)) and add friend to receive the transfer. Press menu and select the item:

“Fill in the transfer code”

2



State the number of rights you have received and fill in the transfer code you have received from the transferrer

Once you have received the transfer, it cannot be sent to another person (**vaccination code may only be used once**)

Click the information and press:

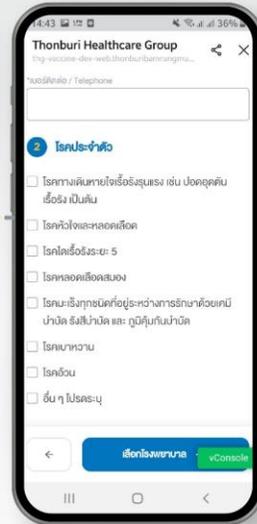
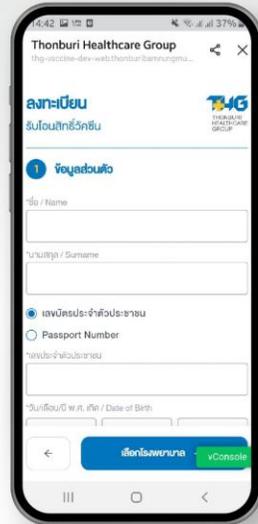
“Confirm”

One Line account can receive a transfer of maximum two doses. Those two doses must be under only one name.



PROCEDURE FOR RECEIVING TRANSFER FOR NEW CUSTOMERS

3



The system will display the screen for you to fill information for new customer. You must fill in your information correctly before confirming your registration

One Line account can receive a transfer of maximum two doses. Those two doses must be under only one name.

Carefully recheck your information is correct before confirming an appointment, as this will affect the service. The company reserves the right to take responsibility or amend your information in the case that it is incorrect.

4



The system will display the screen:
Transfer successful
which is the end of this stage



FOR ALL PERSONS RECEIVING TRANSFER

1



The system will display the screen:
Transfer successful
which is the end of this stage
Then press: **“Return to Chat”**
to start the appointment procedure

2



When you have returned to Chat, you will see the alert:
Your Moderna vaccine is ready for service
Then press: **“Make a vaccination appointment”**
to make your appointment